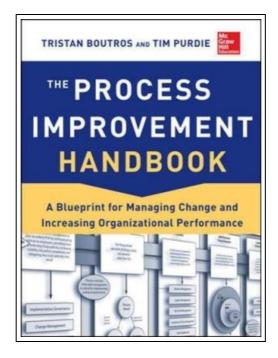
# The Process Improvement Handbook: A Blueprint for Managing Change and Increasing Organizational Performance (Hardback)



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### Reviews

I actually started out looking at this publication. It normally is not going to cost too much. I am just happy to let you know that this is basically the finest publication i have got read through within my very own life and may be he very best publication for possibly. (Karelle Rippin)

# THE PROCESS IMPROVEMENT HANDBOOK: A BLUEPRINT FOR MANAGING CHANGE AND INCREASING ORGANIZATIONAL PERFORMANCE (HARDBACK)



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McGraw-Hill Education - Europe, United States, 2013. Hardback. Condition: New. Language: English . Brand New Book. Gold Medal Winner of the 2015 Axiom Book Award for best business theory book! The Definitive Guide to Process Improvement and Operational Excellence Today's business environment demands faster responses, better service, and increased agility. The Process Improvement Handbook reveals how to design effective process improvement structures, organizations, and cultures to meet those needs. Focusing on specific process improvement knowledge areas, this practical work establishes the foundation required to create, maintain, and measure processes while equipping practitioners with the necessary skills to deliver consistent, successful outcomes. This definitive resource introduces a body of knowledge for anyone looking to improve their operating environment. The result is process self-sufficiency, extensibility, sustainability, higher quality, and overall speed that increases competitive advantage. The principles explained in this book encapsulate everything needed to be more process mature, and to enable process excellence from start to finish. Coverage includes: The process improvement overview Process maturity Process-Oriented Architecture (POA) Creating a process ecosystem Managing process improvements The process improvement organization Process improvement aptitudes Case examples Process improvement templates and instructions Praise for The Process Improvement Handbook I believe that this is a book that will end up with many yellow highlights in almost every chapter. You are wise to buy this book; you ll be even wiser if you apply its contents to the way your organization functions. -H. James Harrington, Ph.D., prolific author of over 35 Process Improvement books, CEO Harrington Institute Tristan Boutros and Tim Purdie have delivered a true gift to all business process management professionals, and to the business community as a whole. Comprehensive in scope, deliberate in focus, deep in expert knowledge, and highly practical in its wisdom, The Process Improvement Handbook enables the reader to...

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