



A Basic Approach to Quality Control and Spc (Paperback)

By Peter D Mauch, Peter Cqe Cqa Mauch Phd

iUniverse, United States, 2009. Paperback. Condition: New. Language: English. Brand New Book
***** Print on Demand *****. A Basic Approach to Quality Control and SPC provides a concise means
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guides you from describing your process to establishing meaningful statistical controls to prevent
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to: What is quality? How does quality apply to my organization? How do I implement a quality plan?
This book answers these and many other questions you may have relating to quality control and
statistical process control. Without using complicated mathematics, Peter D. Mauch shows you
exactly how SPC contributes to quality improvement. A Basic Approach to Quality Control and SPC
explains How to define your customers needs. How to determine the steps in a process to satisfy
you r customers needs. How to locate problems within your customer satisfaction process. How to
control your process to ensure customer satisfaction.



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