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BEFORE THE COMMITTEE: ACTIONS NEEDED TO IMPROVE AIRLINE CUSTOMER SERVICE AND MINIMIZE LONG, ON-BOARD DELAYS: PROJECT ID: CC-2007-099



Before the Committee: Actions Needed to Improve Airline Customer Service and Minimize Long, On-Board Delays: Project ID: CC-2007-099

Office of Inspector General: U.S. Department of Transportation

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****.The Inspector General testified on September 26, 2007, before the House Committee on Transportation and Infrastructure Subcommittee on Aviation. Earlier this year, after expressing serious concerns about the airlines treatment of passengers during extended ground delays, Secretary Peters requested that we examine the specific incidents involving American Airlines and JetBlue Airways, during which passengers were stranded on board...

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