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## Postal Service: Automation Is Taking Longer and Producing Less Than Expected: Ggd-95-89br

By -

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.GAO reviewed the status of the U.S. Postal Service s (USPS) mail automation efforts, focusing on USPS use of optical scanning technology to: (1) barcode all letter mail; (2) sort mail to individual addresses; and (3) adjust work methods to reduce the postal workforce. GAO found that: (1) USPS faces difficult and maybe insurmountable obstacles to successfully completing its automation program by its 1998 target date; (2) USPS problems are compounded by opposition to the expanded zip code and the decentralization of the automation program; (3) barcoding and automatic sorting of letter mail to individual addresses is more difficult than expected and is behind schedule; (4) the shortfall in barcoding is due to optical scanners difficulty in reading nonstandard envelopes and addresses and the delayed deployment of remote barcoding; (5) current postal incentives favor presorting of mail by mailers, which defeats delivery point sequencing because presorted mail must be merged before delivery; (6) most mailers have no incentive to use barcodes, since they are ineligible for barcode discounts or face cumbersome preparation requirements; (7) because of USPS failure...



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