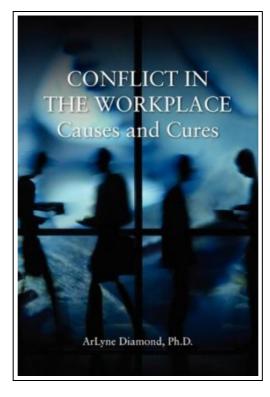
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Reviews

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CONFLICT IN THE WORKPLACE: CAUSES AND CURES (PAPERBACK)



Robertson Publishing, United States, 2011. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. Conflict in the Workplace: Causes and Cures is a must-read for every modern manager and team member. It details practical and immediately applicable steps you can use today to successfully reduce workplace conflict. Whether the conflict in your workplace has arisen due to culture, gender, generational, personality style, or just plain stressed out and overworked employees, Dr. Diamond s insights shed light on the likely origin of the conflict. She then walks you through simple steps to resolve the conflict quickly and easily. Dr. Diamond s no-nonsense approach will charm and disarm you and anyone else involved in workplace conflict. When consulting with our organization, Dr. Diamond used many of the techniques suggested in her book. We have adopted many of her suggestions and find that she offers practical and common sense advice. This easy to read book is a valuable tool for any executive leader, operating manager, or HR professional. Gopa Periyadan, co-founder, GDA Technologies Inc. (now a fully owned subsidiary of LT Infotech Ltd.) The modern workplace is naturally a stressful environment, where diverse people with different perceptions, habits and cultures converge before a single organizational pursuit. Indeed solving workplace conflicts requires a steady hand today. Whether your conflict is with staff, peers, or management, this handbook by Dr. Arlyne Diamond is a gem of a guide for managers in grasping this important issue and taking proper steps to remedy it. While there are numerous books on the subject of conflict management in the market, Dr. Diamond s ability cut through the fluff and get to the crux of the matter clearly sets her work apart. Such insights could only come from extensive experience and knowledge, not forgetting the unrelenting...



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