



The Predictive Retailer: Making the Retailer Smart (Paperback)

By Mr Andrew Wayne Pearson

Createspace Independent Publishing Platform, 2017. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. The Predictive Retailer is a retail company that utilizes the latest technological developments to deliver an exceptional personalized experience to each and every customer. Today, technology such as AI, Machine Learning, Augmented Reality, IoT, Real-time stream processing, social media, and wearables are altering the Customer Experience (CX) landscape and retailers need to jump aboard this fast moving technology or run the risk of being left out in the cold. The Predictive Retailer reveals how these and other technologies can help shape the customer journey. The book details how the five types of analytics- descriptive, diagnostic, predictive, prescriptive, and edge analytics-affect not only the customer journey, but also just about every operating function of the retailer. An IoT connected retailer can make its operations smart. Connected devices can help with inventory optimization, supply chain management, labor management, waste management, as well as keep the retailer s data centers green and its energy use smart. Social media is no longer a vanity platform, but rather it is a place to both connect with current customers as well as court new ones. It is also...



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Reviews

It is an awesome publication which i actually have ever read through. it had been writtern really properly and valuable. I found out this book from my i and dad recommended this pdf to discover.

-- Doyle Schmeler

This book is definitely not simple to begin on studying but quite fun to see. I actually have read and that i am sure that i will gonna read through yet again once again in the foreseeable future. It is extremely difficult to leave it before concluding, once you begin to read the book.

-- Brennan Koelpin