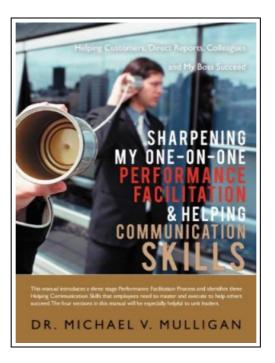
# Sharpening My One-On-One Performance Facilitation Helping Communication Skills: Helping Customers, Direct Reports, Colleagues and My Boss Succeed (Paperback)



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# Reviews

An extremely wonderful pdf with lucid and perfect explanations. I could possibly comprehended every little thing out of this created e pdf. Once you begin to read the book, it is extremely difficult to leave it before concluding. (Janie Wilkinson)

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iUniverse, United States, 2012. Paperback. Condition: New. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. There is a strong need for team unit leaders to raise their functioning level as a performance facilitator and helping communicator. A study in March 2010 by Career Builder revealed that 27 of 5,700 workers said that they are constantly bullied by their manager. The Bully-Aggressive-Direct (B.A.D.) Management Style can build an abrasive and rude culture where employees imitate their leaders. This manual includes four sections that can help team unit leaders and their direct reports improve their capability to help others be civil, humanistic, positive and successful. In section one, the reader will have the opportunity to take three assessment surveys to learn where they are functioning as performance facilitator helping communicator. In section two, the reader will learn the two parts of the Model-the three stages of The Performance Facilitaton Process and the three Helping Communication Skills that need to be mastered and executed. In section three, the reader will identify where he/she is functioning and then learn how to become an effective performance facilitator and helping communicator. In section four, the reader will learn how to execute the Model in One-On-One sessions and Team meetings.

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