



## Swift to Hear: Facilitating Skills in Listening and Responding (Paperback)

By Michael Jacobs

SPCK Publishing, United Kingdom, 2000. Paperback. Condition: New. New edition. Language: English . Brand New Book. An essential feature of successful counselling is the ability to listen and respond well to the information being given in an interview. In this book, the author shows how this ability may take away the need for leading and advising, creating a counselling encounter that is constructive and helpful. Leaders, whether clerical or lay, teachers or managers, doctors or social workers, frequently see their role as one of communication, but in the excitement of communicating, forget that theirs are not the only important voices. The primary purpose of this book is to emphasize the necessity of learning to listen as well as to speak, and to respond to what is said and what is omitted.



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