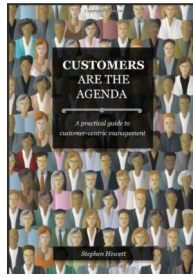


Customers Are The Agenda: A Practical Guide to Customer-centric Management (Paperback)



Book Review

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(Dr. Sophie Rosenbaum MD)

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