



Seamless Government: A Hands-on Guide to Implementing Organizational Change: Workbook

By R.M. Linden

John Wiley & Sons Inc. Paperback. Book Condition: new. BRAND NEW, Seamless Government: A Hands-on Guide to Implementing Organizational Change: Workbook, R.M. Linden, Russ Linden's Workbook for Seamless Government is a must read. Linden artfully weaves together practical details about how to implement change with candid commentary about our humanness. The Workbook is a virtual do-it-yourself kit full of handy instruments and insights, tools and techniques. - Barbara Dyer, senior partner, The Public's Work From the author of Seamless Government - this hands-on workbook helps public sector managers and teams put reform ideas into action. Broader in scope than other programs, this workbook deals with the human side of change in addition to the methods and tools of change. Linden focuses on the actual implementation of ideas as well as design, structure and process. The workbook includes worksheets for each part of the process, brainstorming tools for unleashing creativity and overcoming obstacles, flow charts to illustrate the path of information, and examples of successful government agency reform projects. Russell M. Linden is president of Russ Linden & Associates, a management consulting firm that focuses on public sector innovations. He is the author of Seamless Government (Jossey-Bass, 1994).



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